



Simi US Motion Inc. is the U.S. subsidiary of the German company Simi Reality Motion Systems GmbH. Simi develops a broad spectrum of systems for motion capture and analysis. Our customers include universities and teams from MLB, NBA etc.

Due to continued expansion we are looking to appoint a Technical Support Engineer to join our high-performing U.S. team operating from our Los Angeles office. Whilst offering support to existing customers and maintaining good relationships your key responsibility will be system installations and trainings for new customers.

Who are we looking for?

Basic Qualifications

- Bachelor's degree in technical / computer sciences or equivalent experience
- Technical know-how and affinity
- Experience with installations and application of Mocap systems
- Experience in training and/or support

Profile

- Eagerness to gather best knowledge of our products
- Genuine interest in technical developments in the industry
- Good presentation skills
- Outgoing, sociable personality
- Self-confident, strong communicator
- Personal initiative and good team player
- Willingness to travel throughout the USA

Your Responsibilities

- Install systems at customers
- Organize and execute customer trainings in the USA
- Coordination with Sales team
- Ensure smooth aftersales process
- Establish and maintain positive business and customer relationships
- Customer support over phone and online trouble shooting for customers
- Performing other duties as assigned

If this sounds just like you, we look forward to your online application. Please include your salary requirements as well as your earliest possible starting date and send all relevant application documents in a single pdf to careers@simi.com.